1. Visit the adobe portal at www.adobe.com and click on the sign in.



2. Click on forgot password.

X Sign in - Adobe ID × C x R Convert + Select		
	7.4 Adobe ID	
	Sign in	
	Email address	
	Password	
	Stay signed in Forgot password?	
	Sign in	
	Not a member yet? Get an Adobe ID	
	Want to use your company or school account? Sign in with an Enterprise ID	
	Or sign in with	
	Facebook G Google	

3. Enter the email e-mail and click next.



4. A new email will be sent to your email.

count recovery - Adobe ID	M Inbox (1) - msftimagine@u ×		
Universiti Malaysia PAHANG		• <u>م</u>	0 🔘
Mail •	C More *	1-23 of 23 < >	¢٠
COMPOSE	Adobe Systems Incorporat.	Reset Your Adobe ID Password - Adobe(R) logo Dear ptmk, Click this link to reset your password. For security purposes, this link will expire 72 hours from the time it was sent	8:50 am
nbox (1)	📋 👌 MOHD KHAIRUN NIZAM BIN C	Kerja kerja penyelenggaraan UPS di Pusat Data - Assalamualaikum wbt dan Salam Sejahtera Untuk makluman semua , pihak PTMK akan melakukan kerja-kerja penyelen	Jan 26
itarred Sent Mail	🔲 🕁 Adobe Creative Cloud	Explore your account - Your Adobe ID links all of your Adobe experiences under one account, using this email address. Welcome. We're glad you've joined us. Your Adobe ID	Jan 24
Drafts (1)	Adobe Creative Cloud	Access is granted. Enjoy All Apps plan now - You are now ready to explore, create, share, and deliver your best work with Adobe Creative Clouid. ptmk, you now have access	Jan 24
Aore -	🖂 🚖 🛛 WAN MUSLIMIN BIN WAN NAV	PLEASE UPDATE YOUR INFORMATION IN MY PROFILE - Assalamualaikum dan Salam Sejahtera YH Prof. Dato' Sri/Prof. Dato'/Dr./Tuan/Puan From our checking in the sy ap	Jan 24
SMs Imagine - +	THE YUEN MEI LIAN .	Invitation to Participate In The Workshop on How to Find Quality Journal - Dear Prof. Dato' Dr /Prof./Associate Prof./Dr /Sin/Madam: Good Dayl On behalf of Faculty of Industri	Jan 22
	📋 🔶 Evelyn from Microsoft	Activate your free Azure account + unlimited private Git repos - Dev & test in the cloud for free Build your next great Idea in the cloud With Dev Essentials, you can signup for	Jan 17
	🗌 🚖 Microsoft, me (5), Draft	[4988520]. need a new account for Microsoft imagine - Helio administrator, We are happy to inform you that your Microsoft imagine subscription information, including the new	Jan 15
	📋 🔆 Universiti Malaysia Paha.	Thank you for registering your Microsoft Imagine WebStore account -** This is an automated message please do not reply as you will not receive a response.** Dear Unive	Jan 15
	📋 🚊 Universiti Malaysia Paha.	Your school created a Microsoft Imagine WebStore account for you - ** This is an automated message - please do not reply as you will not receive a response. ** Hollo and V	Jan 15
	口 合 Google	Security alert - Ms Imagine New device signed in to moltimagine@ump.edu.my Your Google Account was just signed in to from a new Windows device. You're getting this em	Jan 13
No recent chats	📋 🚖 UMPCert Info	Amalan Terbaik Pengurusan Kata Laluan - Assalamualaikum wbt dan Salam Sejahtera, Yang Hormat Dato' Sri / Dato' / Profesor / Profesor Madya / Dr. / Tuan / Puan, Bersam	Jan 11
Start a new one	📋 🏫 Evelyn from Microsoft	Skill up on cloud and mobile development - Free access to learning platforms Thanks for diving in, Universiti. It's great to see you're exploring some of your Dev Essentials ber	Jan 9
	🔲 🚖 Microsoft, me, MUSE (6)	(#981814): Microsoft Imagine Subscription Renewal FY2018 - Universiti Malaysia Pahang ( Hello , and thank you for contacting the Microsoft Imagine WebStores Team. Ur gp	Jan 5
	🖂 🚖 Microsoft, me (4)	SRX1410329481ID - Microsoft Imagine Order Number DS00031900 - Thank you for the update. On Jan 5, 2010 14:51, "Microsoft Subscription SEA" <cntus 00="" as="" e<="" ssse="" td=""><td>Jan 5</td></cntus>	Jan 5
	📋 👌 Google	Security alert - Ms Imagine New device signed in to mstimagine@ump.edu.my Your Google Account was just signed in to from a new Windows device. You're getting this em	Jan 5

5. Open the email and click `this link` in the received adobe email.

Account recovery - Adobe ID	M Reset Your Adobe (D Passw × 🛄	
Universiti Malaysia PAHANG	× Q	III O 😡
Mail •	47 E3 O E E - %- More-	1 of 23 < > 🔯 -
COMPOSE	Reset Your Adobe ID Password Intervention	÷ 8
Inbox (1) Starred Sent Mail Dorafts (1) More +	Adobe Systems Incorporated <cs-auto@adobe.com> to mo &lt; Dear phone, Dear phone, Click this line to reset your password. Por security purposes, this line will expre 72 hours from the time it was sand, if you continue to hi the Adobe Team The Adobe Team</cs-auto@adobe.com>	8.50 AM (3 minutes ago) ☆ 🔸 🔹
No recent chats Start a new one	Advise and das Adden signa are within cryptored and another softwards are trademarks of Adden Systems Decorporated in the Websch effort reflection are the property of their respective uncert. © 2013 Addes Systems Decorporated. All rights reserved.	Starm will'er ober oscerten. Al
		Screenshot Added A screenshot was added to your Dropbox.

6. Enter a new password that contains lowercase, uppercase letters, symbols and numbers and must be more than 8 alphabet and click `Reset my password`.

2-) Collect understanding	es adobes one reset en out into in agree	\$33322##831#£351##		T E U    Amony	
Account recovery - Adobe ID	A Reset Your Adobe ID Password 1	Account recovery - Adobe ID ×			
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			Reset your password		
			You have requested to reset the password for:		
			Your new password must have at least 8 character	ers (mix of	
			lower/uppercase) and include a number and a sy	ymbol. It	
			cannot match your username or your previous s	passwords.	
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			Reset my password		
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7. Staff will receive the following message when password successfully reset.



8. Please go back to the adobe portal at www.adobe.com, click sign in and enter UMP full email as username and enter the password that has been reset.

Convert • ASSelect	- Adobe ID		
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	Sign in		
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	Not a member yet? Get an Adobe	ID	
	Want to use your company or sch	ool account?	
	Sign in with an Enterprise ID		
	Or sign in with		
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