



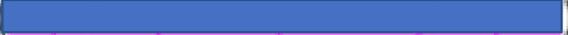
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UNIVERSITI MALAYSIA PAHANG

# Manual Login WebPhone Desktop

<https://tcc.time.com.my:8449/>

[Download File](#)

# Manual Pengaktifan UMP WebPhone

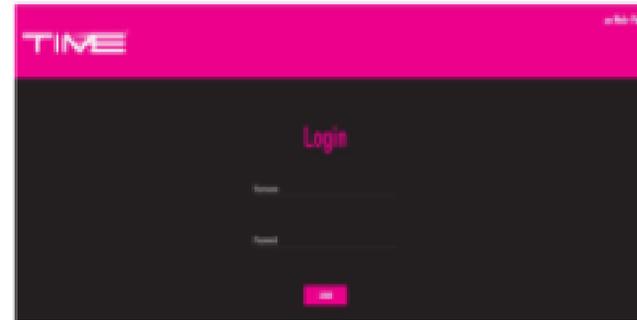
- 01** Klik link  di dalam Permakluman dari E-mel : Helpdesk PTMK

<http://umpcc.ump.edu.my/activation/>



Please Enter Your Staff ID:

- 04** Masukkan info Login dan Password untuk mulakan penggunaan



- 05** UMP WebPhone sedia digunakan



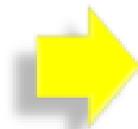
- 02** Masukkan Staf ID dan Klik 'Enter'. Paparan maklumat Login akan terpapar. Klik Butang Email untuk dapatkan E-mel pengaktifan



Please Enter Your Staff ID:

LOGIN:   
 PASSWORD:   
 EMAIL:

umpcc.ump.edu.my says  
Email sent



- 03** Klik link (<https://tcc.time.com.my:8449/>) di dalam Permakluman dari E-mel : Helpdesk PTMK untuk Penggunaan UMP WebPhone.

UMP CLOUD COMMUNICATION ACTIVATION (Block)



helpdesk@ump.edu.my

to: me

Please Login via this link: (<https://tcc.time.com.my:8449/>) with this login as below :-

Login: tcc\_095310000\_

Password:

Please save the Login and Password for future use For Support Please contact En.Mat Adnan @ 5225

Thank You

First time login

<http://umpcc.ump.edu.my/activation/>



# Login

Login ID :

tcc\_094315000\_xxxx

Username

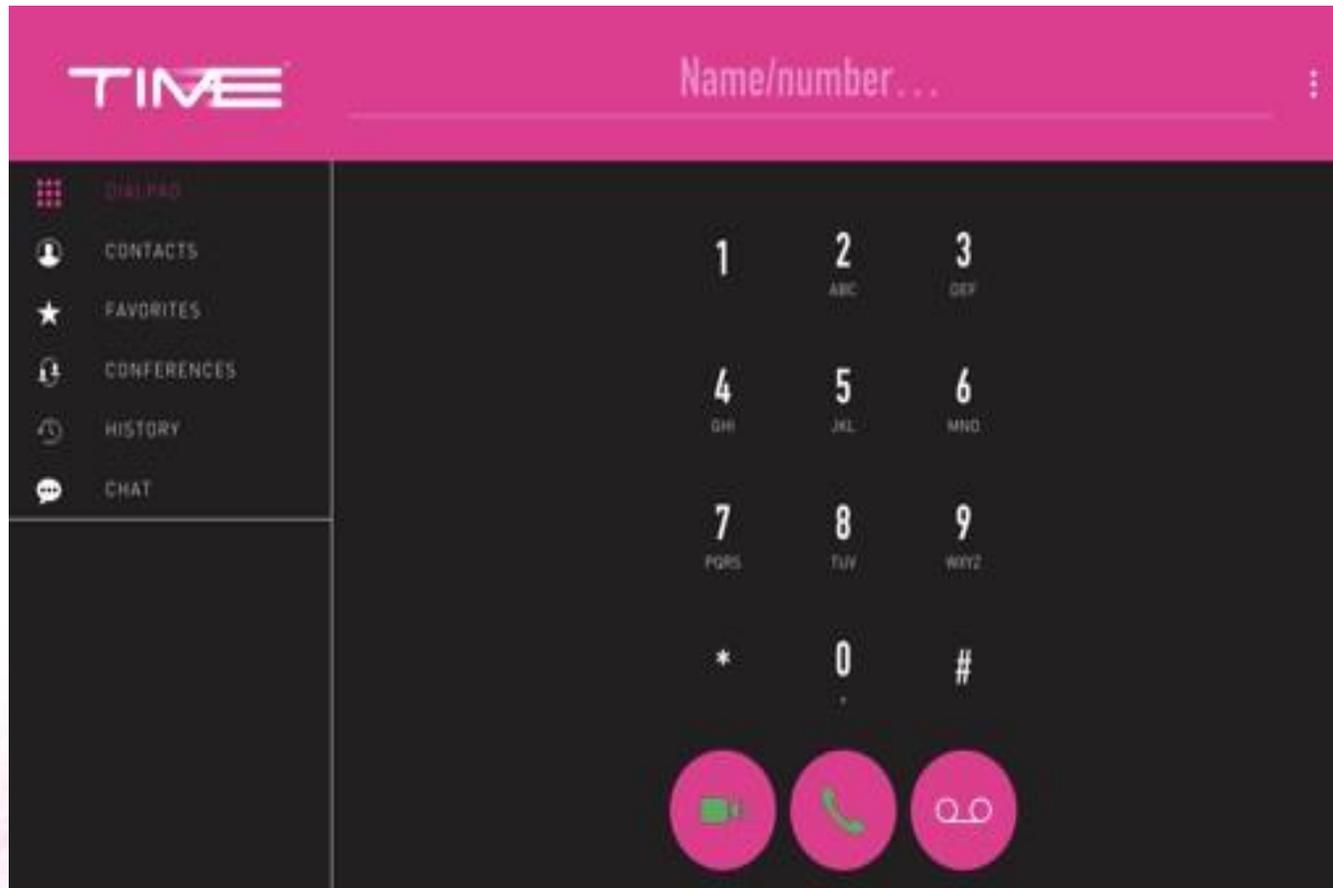
tcc\_094315000\_5225

Password

●●●●●●●●

LOGIN

# Dialpad - Dialler



- With TCC Client you can make and receive calls on your desktop PC.
- To dial a number, enter the digits and press the call button .





Name/number...



DIALPAD



CONTACTS



FAVORITES



CONFERENCES



HISTORY



CHAT

Paparan WebPhone

1

2  
ABC

3  
DEF

4  
GHI

5  
JKL

6  
MNO

7  
PQRS

8  
TUV

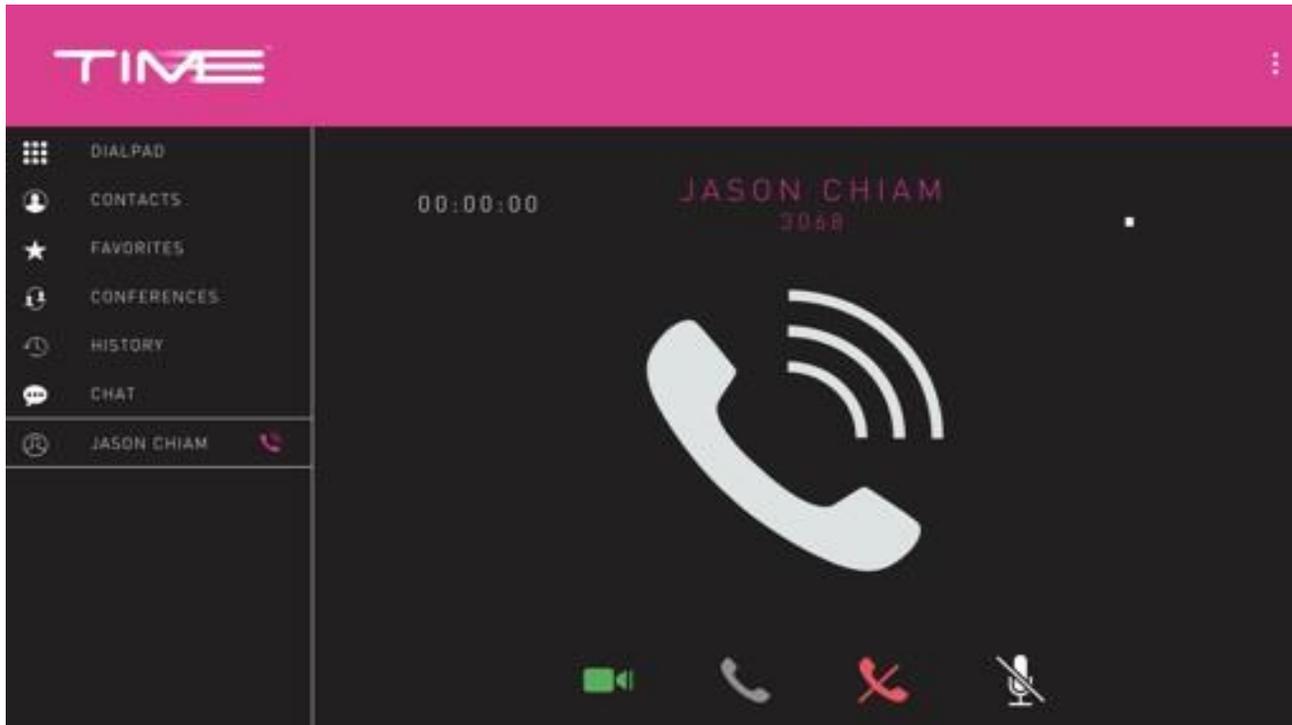
9  
WXYZ

\*

0  
+

#





- Alternatively, select an existing contact from the contacts list and press the call button. Incoming calls will be notified with a pop-up screen on the display.
- Contacts can be searched by a name or a number lookup
- If the application is running in the foreground, an incoming call is indicated to the user and the call can be accepted (voice call or video call) or be declined.
- In addition to voice calls, video calls can be setup to compatible phones and clients.
- To setup a video call, enter the phone number and press the video call button.
- Alternatively, during a call, activate the video call by pressing the video camera button.

# Hold a Call



- During a connection, calls can be set to hold or can be transferred to other participants.
- To transfer a call to another participant, make a first call and press the HOLD key. Then activate a second call, press the “transfer” key and the call will be transferred to the last active call.
- A call on HOLD can be taken again by clicking on the respective held call in the control panel

# Contacts

time™

In contacts the internal defined contacts are visible. An existing contact can be defined as favorite by clicking on the favorite icon

The contact as well as the connection state (**Grey = “Unknown” Green = “Available” Red = “Call is in call”**) will then be displayed in the favorites window. In the contacts list, it is visible if the contact is a personal contact, a TCC extension or a number programmed in the central telephone book





Mohd

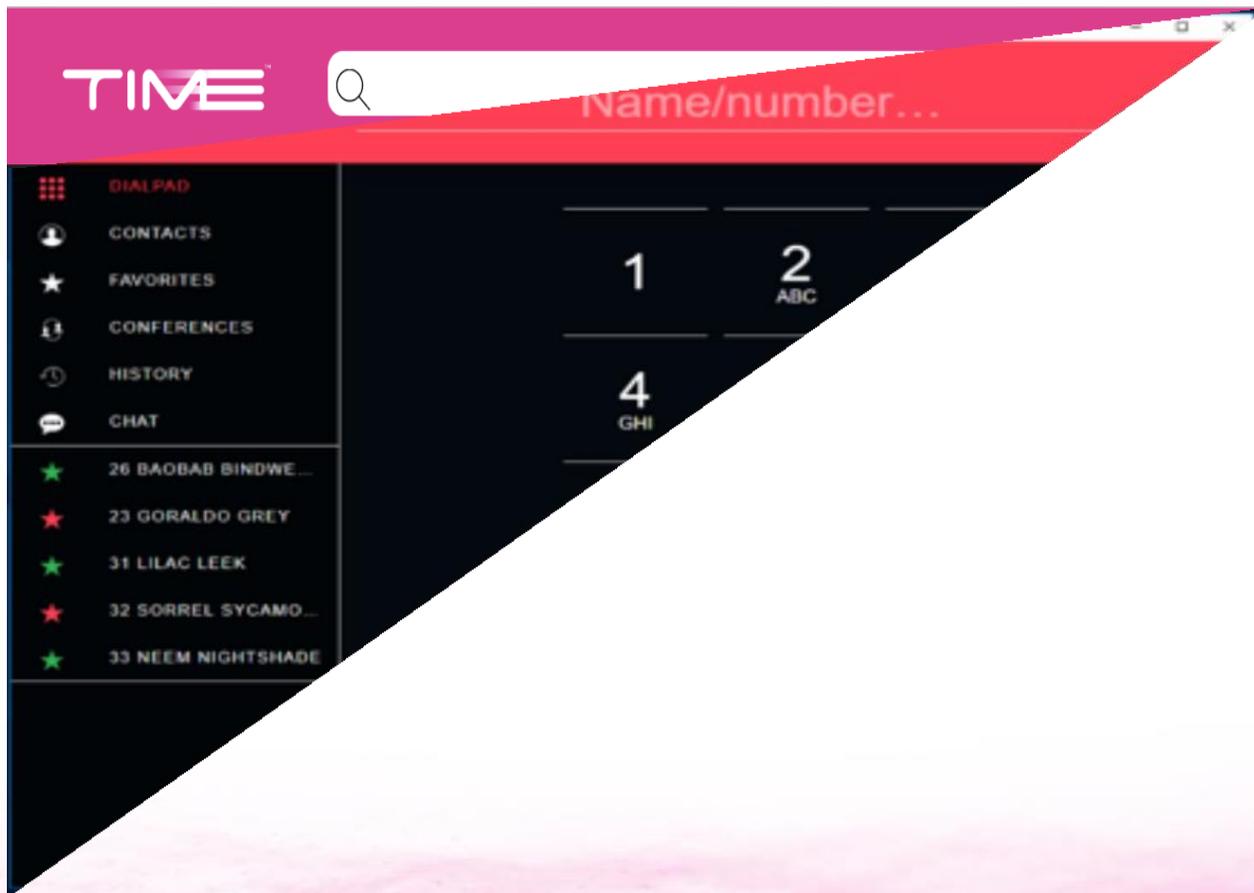


Direktori Staf UMP

- DIALPAD
- CONTACTS
- FAVORITES
- CONFERENCES
- HISTORY
- CHAT

	ABDUL AZIZ BIN MOHD AZODDEIN 5671				
	ABDUL RAHMAN BIN MOHD KASIM 6705				
	AHMAD AFIF BIN MOHD FAUDZI 6186				
	AHMAD FAZULLAH BIN MOHD ZAINAL ABIDIN 6637				
	AHMAD NASSER BIN MOHD ROSE 6221				
	AHMAD SYAHIMAN BIN MOHD SHAH 6184				
	AIMAN BIN MOHD HALIL 5373				

# Favorites



Calls to the defined favorites can be initiated directly from the favorites window.

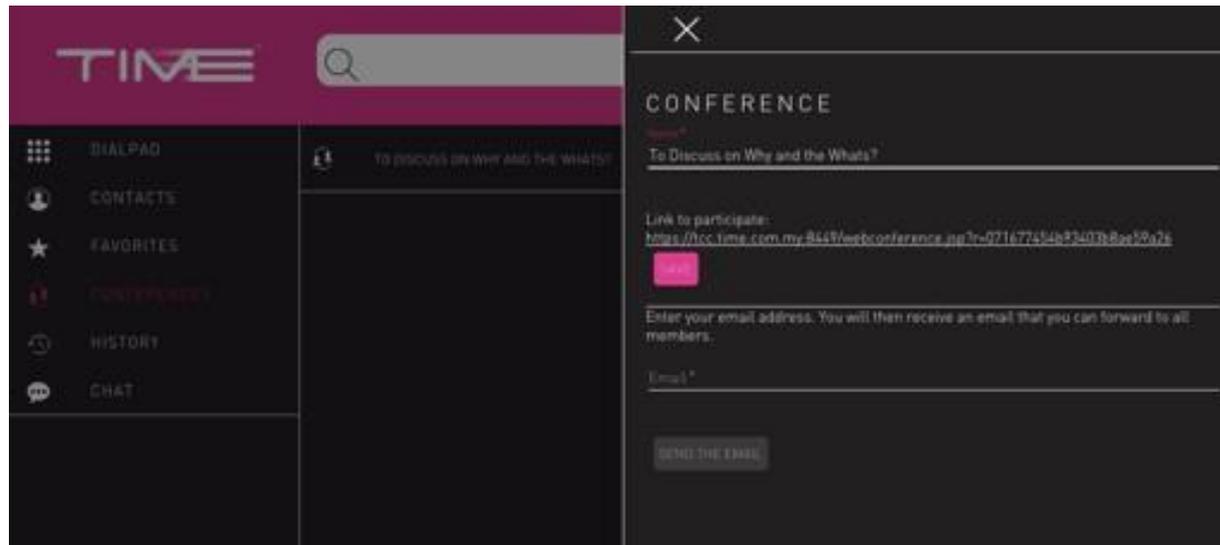
In a TCC environment, the busy state of the set favorite is shown next to the name. (**Grey** = "Unknown" **Green** = "Available" **Red** = "Call is in call") During a call, the busy state indication changes to the active connection icon.

# History

Menu Item	Contact Name	Call Status	Date/Time
HISTORY	23 GORALDO GREY 23	Outgoing	9.10.2018 19:11:12
	32 SORREL SYCAMORE 32	Incoming	9.10.2018 19:09:50
	32 SORREL SYCAMORE 32	Incoming	9.10.2018 19:08:22
	32 SORREL SYCAMORE 32	Outgoing	9.10.2018 19:07:58
	23 GORALDO GREY 23	Outgoing	8.10.2018 14:44:18
	TESTACCOUNT 219 219	Incoming	8.10.2018 14:21:52
	0852	Outgoing	8.10.2018 13:47:24
	23 GORALDO GREY 23	Incoming	8.10.2018 13:45:58
	+41315902811	Outgoing	3.10.2018 07:35:52
	+41435210557	Outgoing	3.10.2018 07:35:43
+41315902811	Outgoing	3.10.2018 07:35:30	

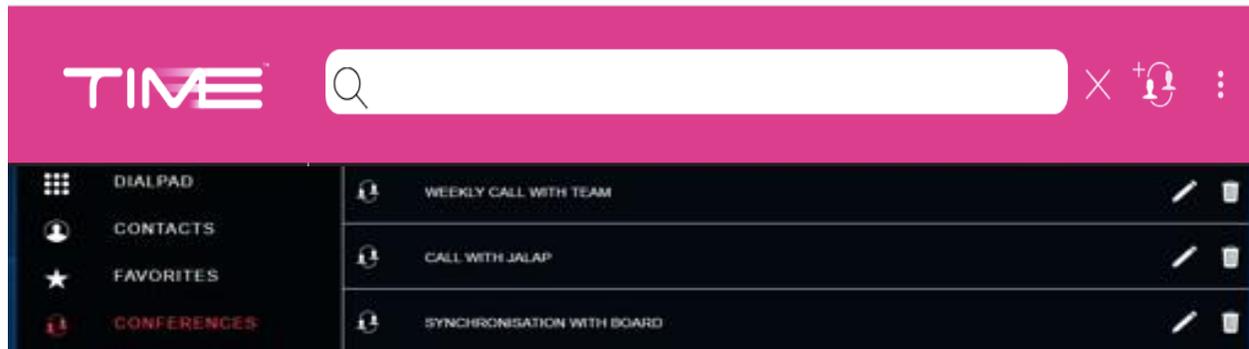
In the history menu, incoming and outgoing calls are registered. Calls can be directly initiated from the history menu by selecting the respective number/user.

# Conference Call

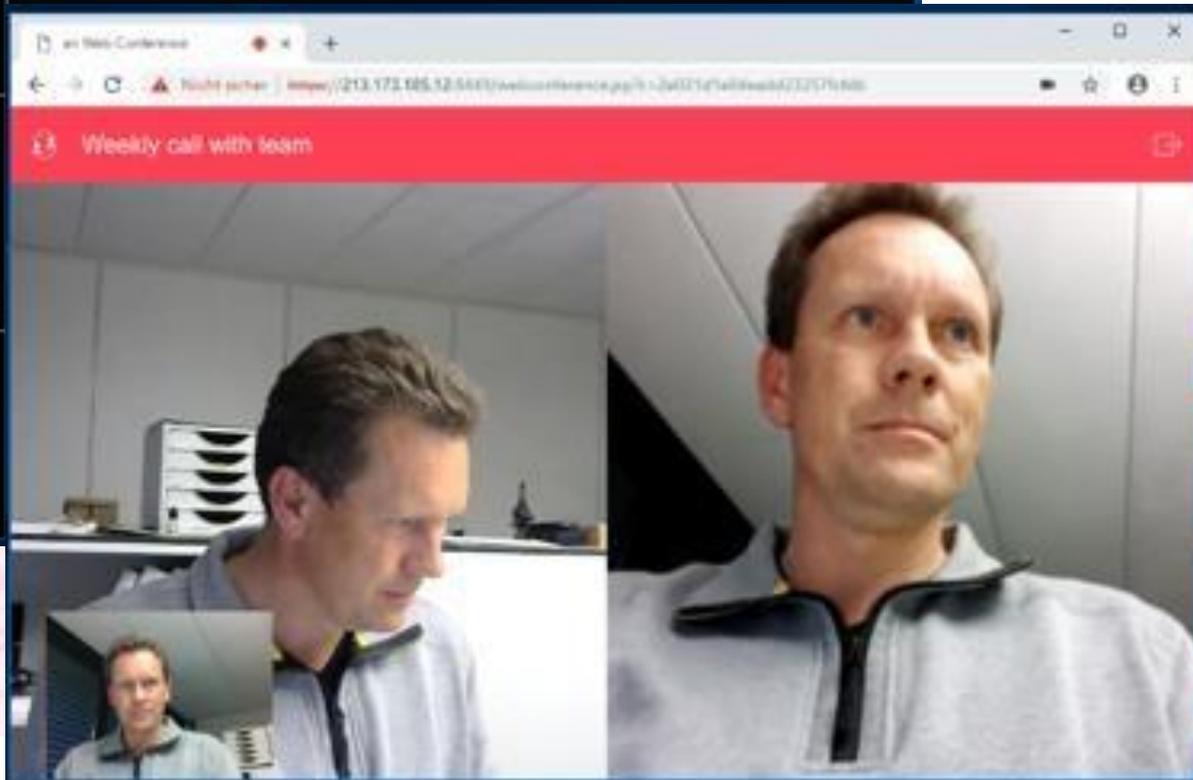


- Conferences can be set and are identified through a unique URL. This URL can be send to the different participants. By clicking on the URL, all participants are joined in the conference.
- Note that the conference can only be accessed through a WebRTC enabled browser (**Google Chrome, Mozilla Firefox**). In this conference type, it is not possible to dial from external (fixed phone and/or mobile phone) into the conference.
- A new conference can be created by clicking on the respective icon.

# Conference Call

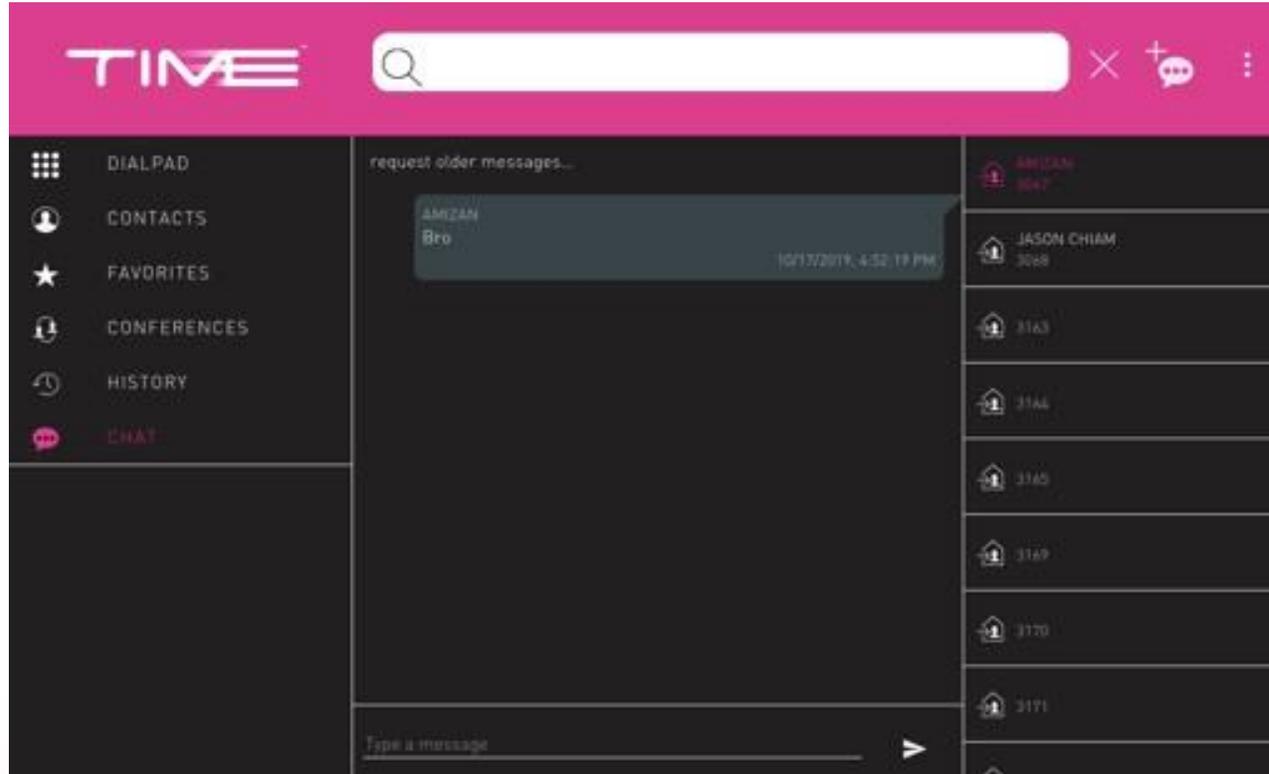


- Access the conference by clicking on the desired conference in the list (there is no conference name button)



- During a video conference, the different participants will be shown on the display.

# Chat and Group Chat

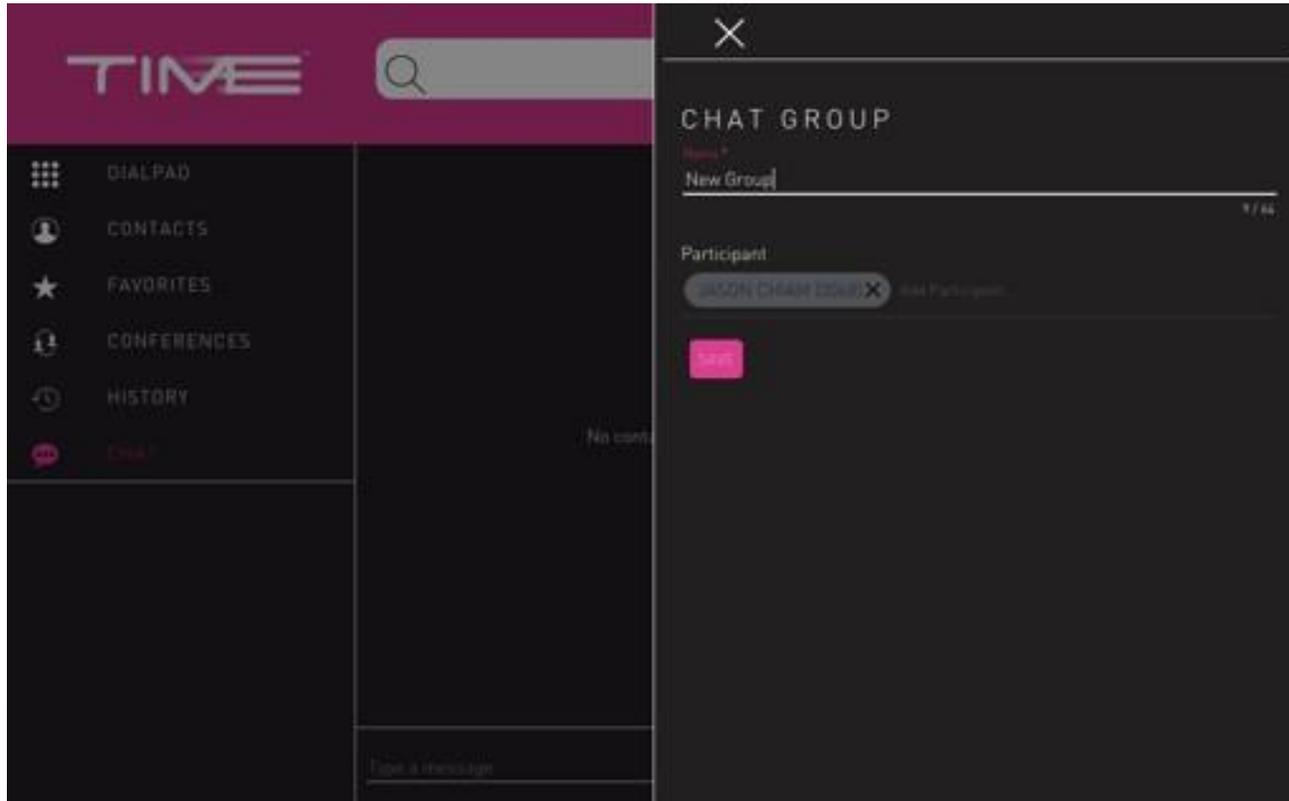


To chat between two TCC users, go to the chat menu. From the right-hand side contacts overview, select the user you want to contact.

When selected, in the lower part of the display, enter the text you want to send to the subscriber. Single user chat (to one subscriber) can be sent between two TCC Client users and also to “an IP Phone” subscribers, when the feature is activated on the smartphone client.

This optional feature can be activated upon request. Note that sending chat messages is only possible to internal TCC subscribers and only to compatible phones.

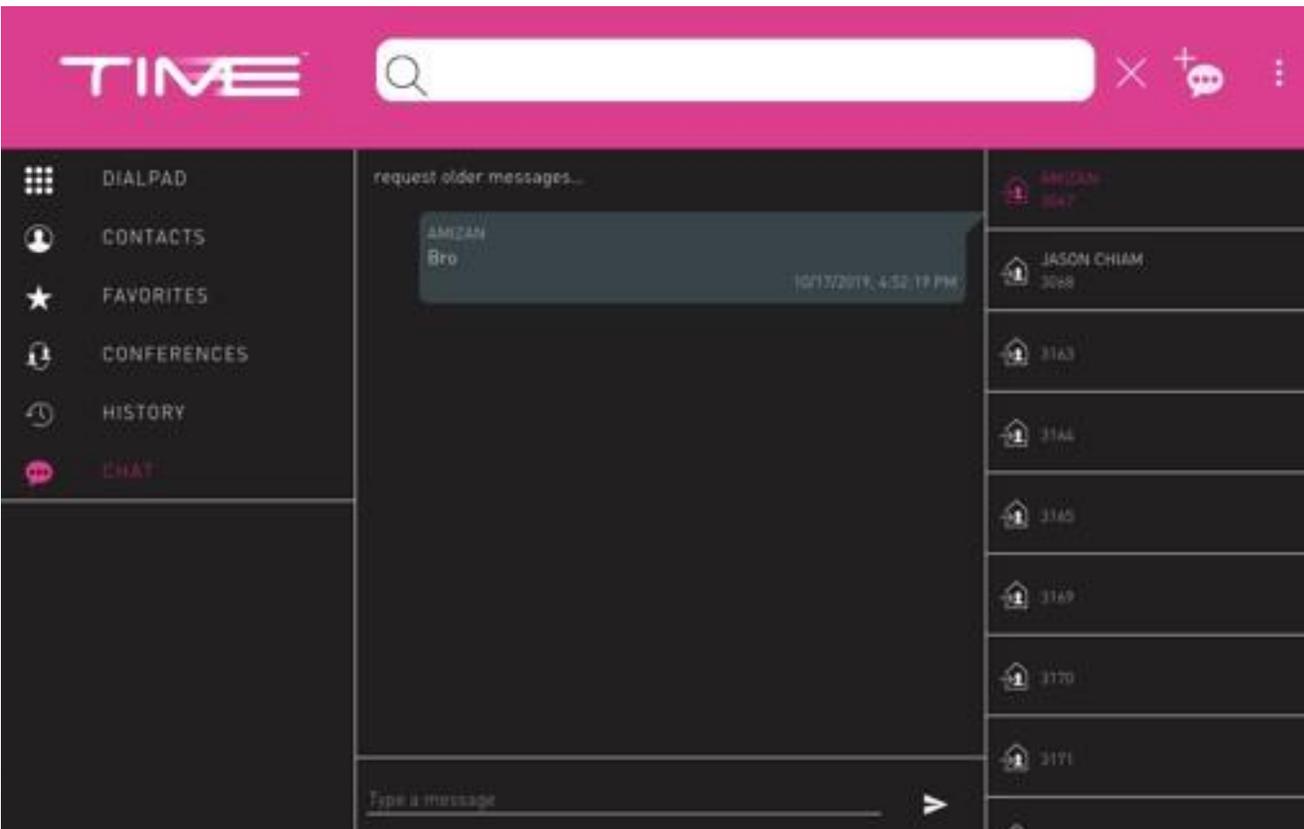
# Chat and Group Chat



If you want to send a message to a chat group, first you will have to define the group.

Configure the group by pressing the chat group icon and define here the list of users you want to address.

# Chat and Group Chat

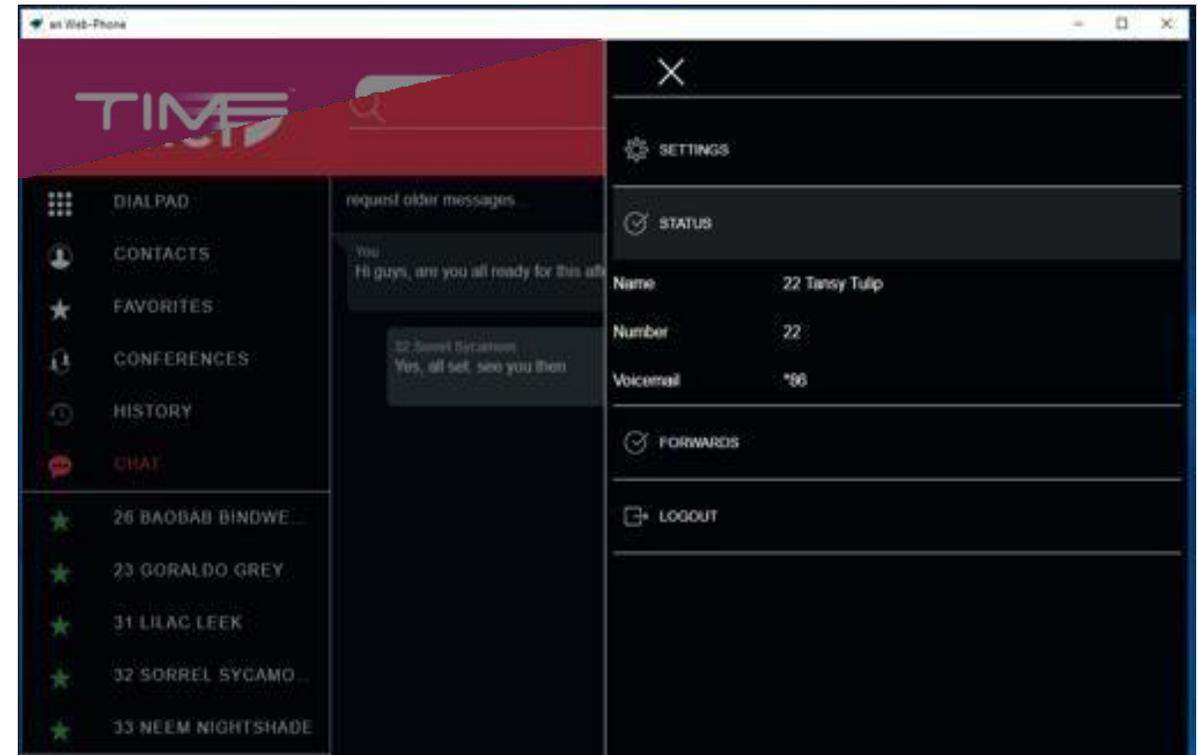
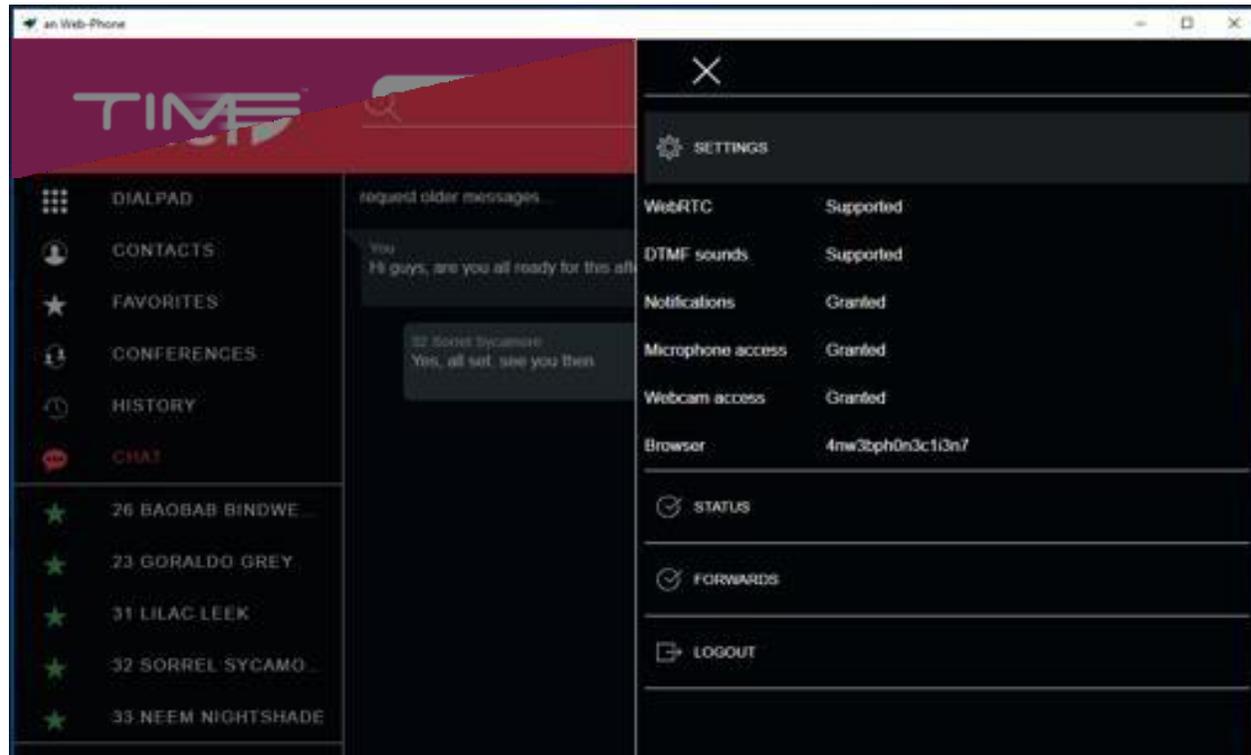


This group will now be visible in the list of users. Now, this chat group can be addressed to send group messages.

Note that group messages can only be answered to the whole group if the other user uses the TCC Web Client (browser activated or through the application).

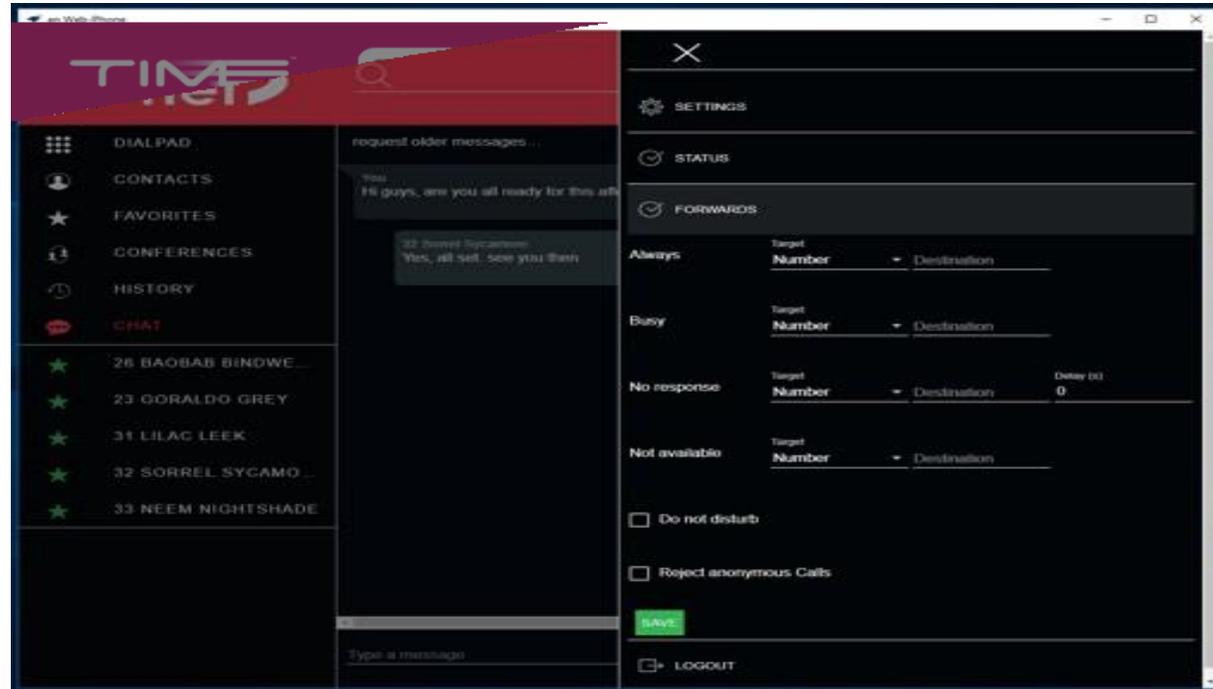
# Settings

Settings menu will show the capability to make and receive calls through WebRTC.

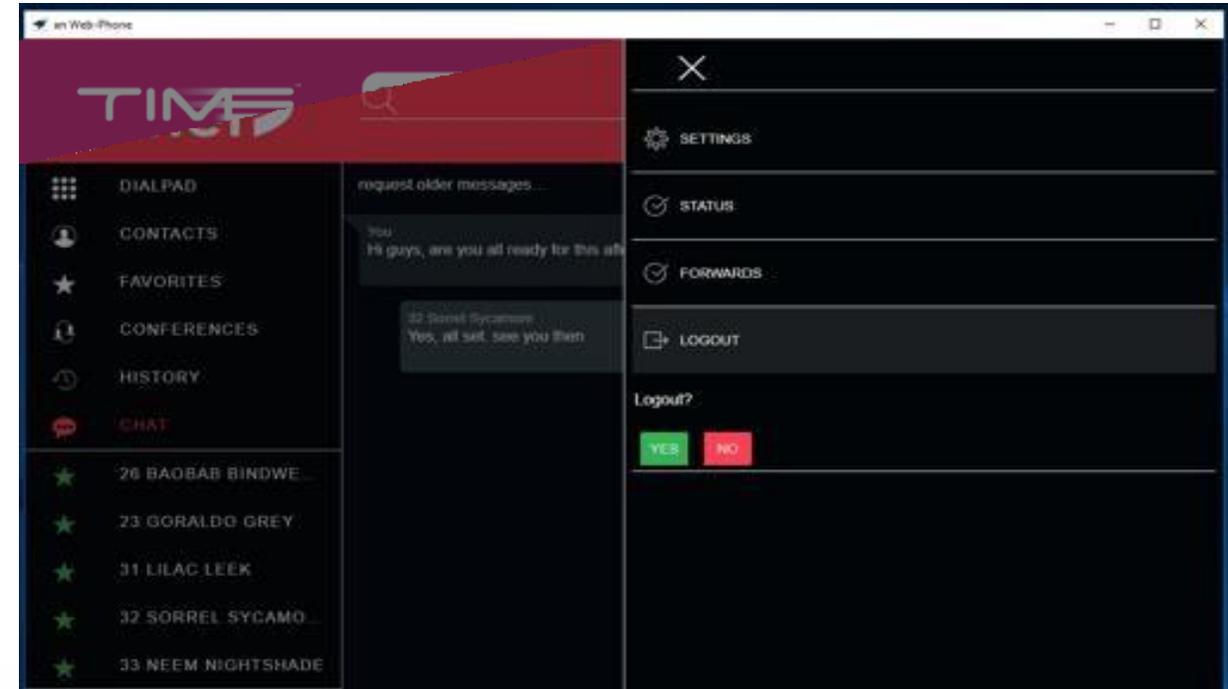


# Settings

Call Forwarding settings



Application logout



# TIME™



DIALPAD



CONTACTS



FAVORITES



CONFERENCES



HISTORY



CHAT

No contact se

Type a message

## STATUS

Name MAT ADAM BIN ISMAIL

Number 5225

Voicemail \*86

## FORWARDS

Always

Target

Number

Destination

Busy

Target

Number

Destination

No response

Target

Number

Destination

Delay (s)

0

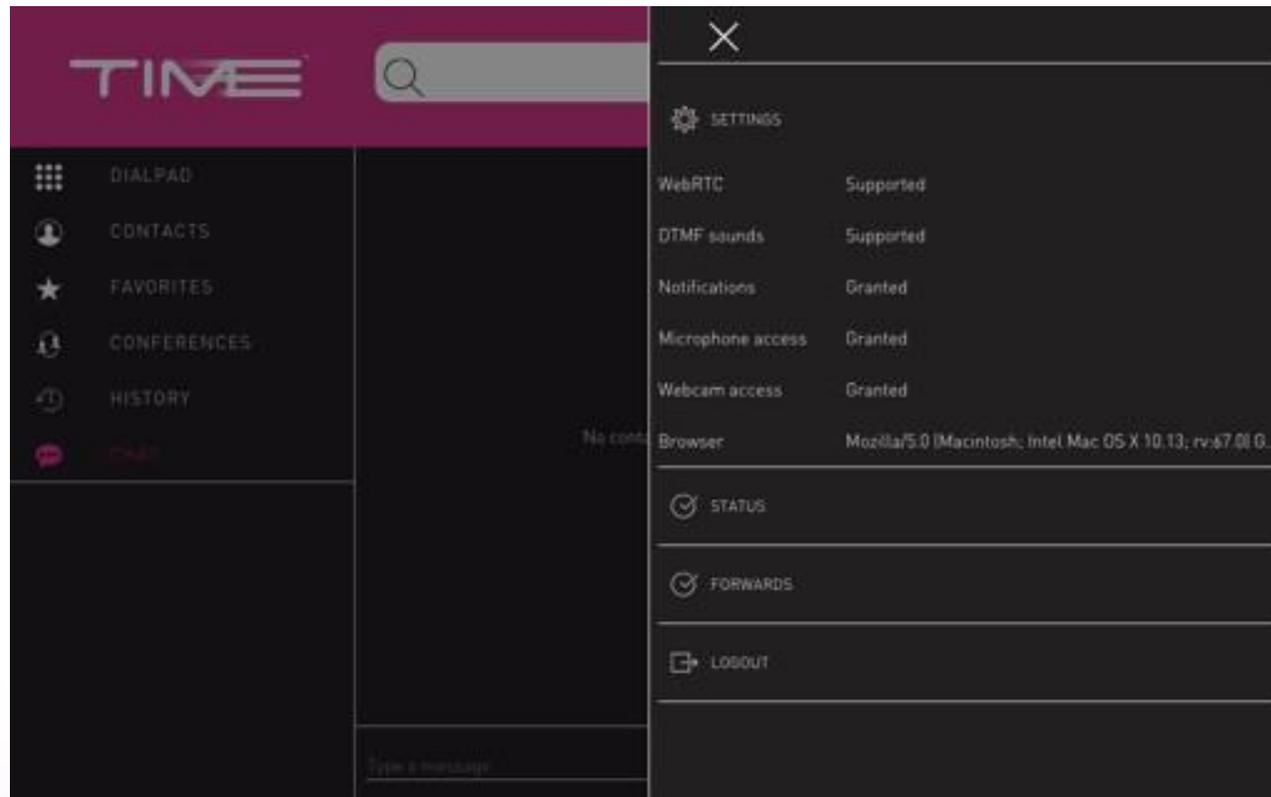
Not available

Target

Number

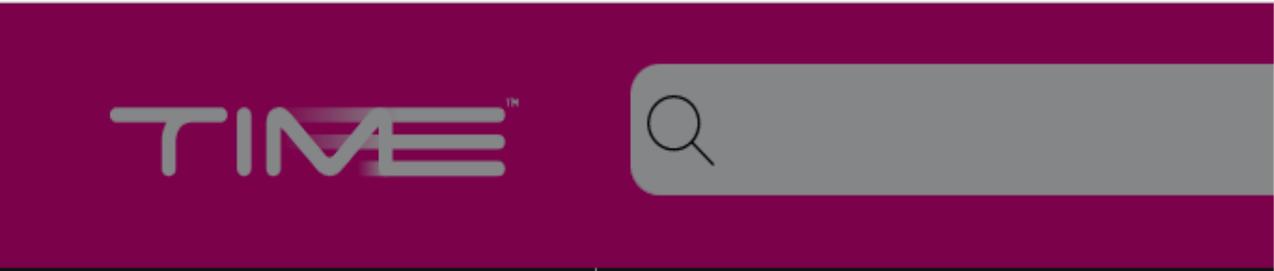
Destination

# Troubleshooting



If you have issues with your connection, first please check if your browser is WebRTC enabled.

To check, go to settings (top right corner) and check the permissions. If any of the items are not ok, you may want to change your browser and/or browser settings.



- DIALPAD
- CONTACTS
- FAVORITES
- CONFERENCES
- HISTORY
- CHAT

No contact se

Type a message



SETTINGS	
WebRTC	Supported
DTMF sounds	Supported
Notifications	Granted
Microphone access	Granted
Webcam access	Granted
Browser	Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 ...

STATUS

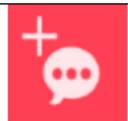
FORWARDS

LOGOUT

# Meaning of Used Icons

Icon	Description of icon meaning
	Number is an internal vpbx subscriber
	Number is from the central vpbx telephone book
	Number is from a local created contact
	Add new local contact
	Dial number / make connection
	Hang up / disconnect
	Put call on hold / call is on hold

# Meaning of Used Icons

	Mute the microphone
	Activate video mode / setup video call
	Transfer call to third party
	User busy in active connection
	Connection state indication "busy"
	Connection state indication "free"
	Create new conference
	Create new group chat