



اونيورسيتي مليسيا قهغ
UNIVERSITI MALAYSIA PAHANG

Manual Login WebPhone Desktop

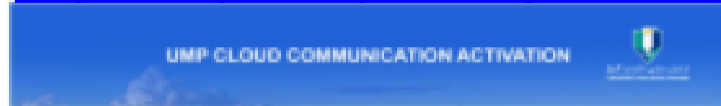
<https://tcc.time.com.my:8449/>

[Download File](#)

Manual Pengaktifan UMP WebPhone

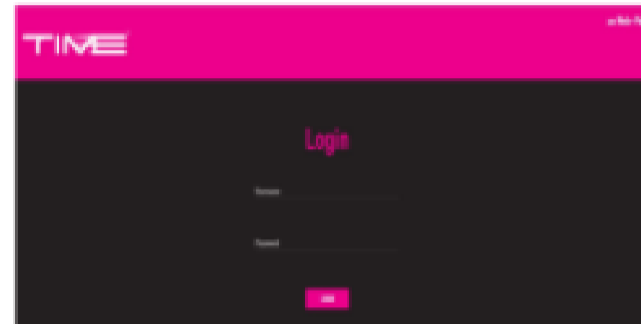
01

Klik link 
di dalam Permakluman dari E-mel :
Helpdesk PTMK
<http://umpcc.ump.edu.my/activation/>



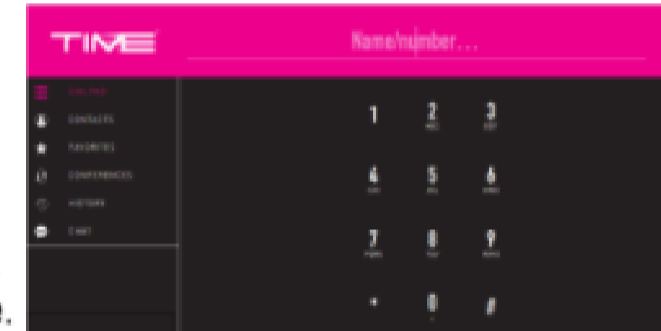
04

Masukkan info Login dan Password untuk
mulakan penggunaan



05

UMP WebPhone sedia digunakan



03

Klik link (<https://tcc.time.com.my:8449/>) di
dalam Permakluman dari E-mel : Helpdesk
PTMK untuk Penggunaan UMP WebPhone.

UMP CLOUD COMMUNICATION ACTIVATION [\[More\]](#)



helpdesk@ump.edu.my

To: me

Please Login via this link : <https://tcc.time.com.my:8449/> with this login as below :-

Login: tcc_095315000_

Password:

Please save the Login and Password for future use For Support Please contact En.Mat Adam @ 5225

Thank You

02

Masukkan Staf ID dan Klik 'Enter'. Paparan
maklumat Login akan terpapar.
Klik Butang Email untuk dapatkan E-mel
pengaktifan



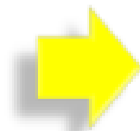
Please Enter Your Staff ID:

LOGIN: tcc_095315000_

EMAIL: helpdesk@ump.edu.my



umpcc.ump.edu.my says:
Email sent.



First time login

<http://umpcc.ump.edu.my/activation/>



Login

Login ID :

tcc_094315000_xxxx

Username

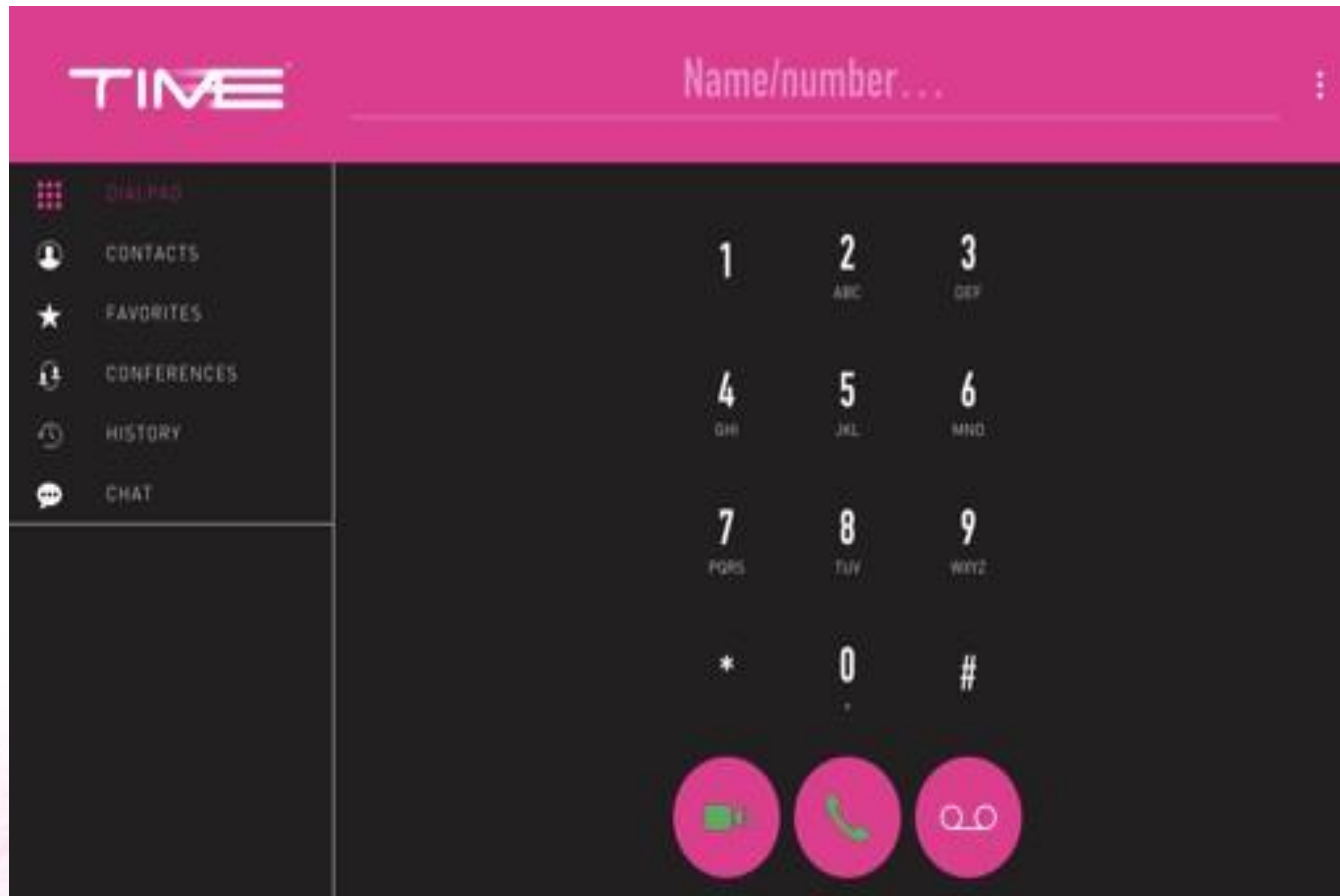
tcc_094315000_5225

Password

●●●●●●●●







LOGIN

Dialpad - Dialler






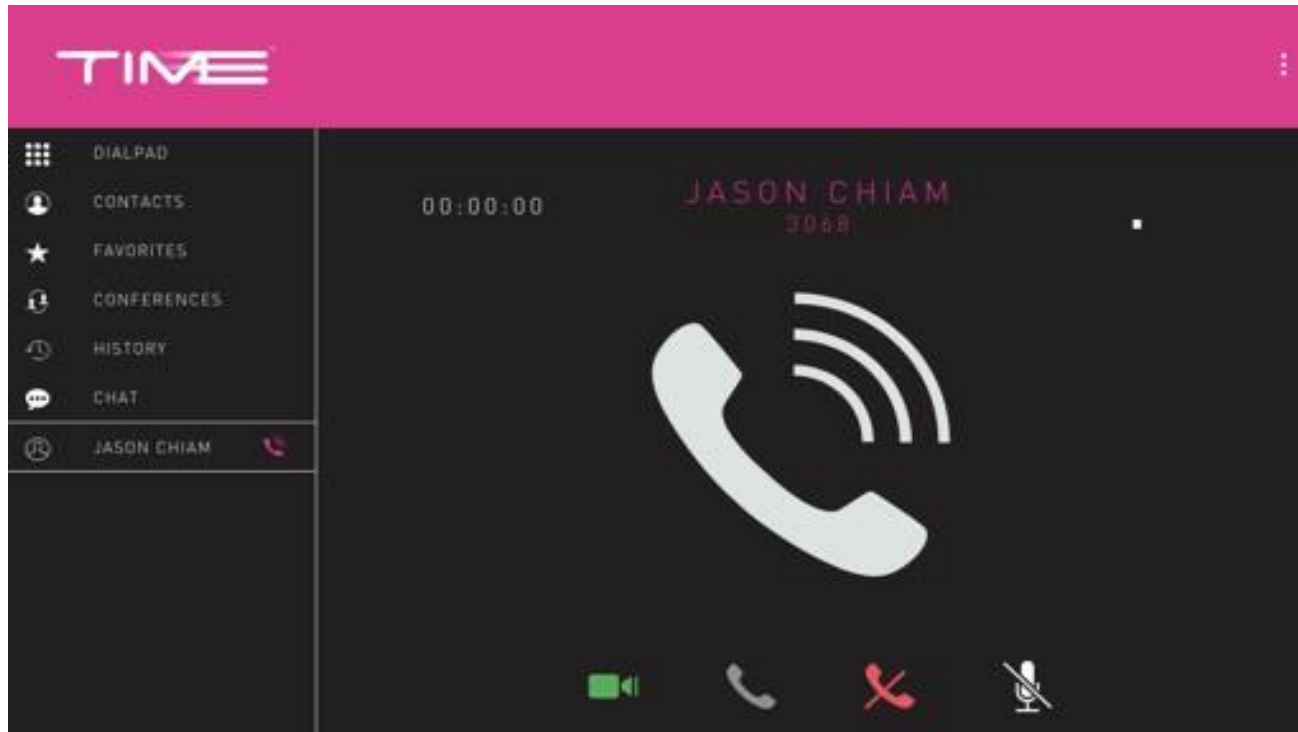
- With TCC Client you can make and receive calls on your desktop PC.
- To dial a number, enter the digits and press the call button .



-  DIALPAD
-  CONTACTS
-  FAVORITES
-  CONFERENCES
-  HISTORY
-  CHAT

Paparan WebPhone

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
*	0 +	#
		



- Alternatively, select an existing contact from the contacts list and press the call button. Incoming calls will be notified with a pop-up screen on the display.
- Contacts can be searched by a name or a number lookup
- If the application is running in the foreground, an incoming call is indicated to the user and the call can be accepted (voice call or video call) or be declined.
- In addition to voice calls, video calls can be setup to compatible phones and clients.
- To setup a video call, enter the phone number and press the video call button.
- Alternatively, during a call, activate the video call by pressing the video camera button.

Hold a Call



- During a connection, calls can be set to hold or can be transferred to other participants.
- To transfer a call to another participant, make a first call and press the HOLD key. Then activate a second call, press the “transfer” key and the call will be transferred to the last active call.
- A call on HOLD can be taken again by clicking on the respective held call in the control panel

Contacts



In contacts the internal defined contacts are visible. An existing contact can be defined as favorite by clicking on the favorite icon

The contact as well as the connection state (**Grey = “Unknown” Green = “Available” Red = “Call is in call”**) will then be displayed in the favorites window. In the contacts list, it is visible if the contact is a personal contact, a TCC extension or a number programmed in the central telephone book



Mohd



CHAT



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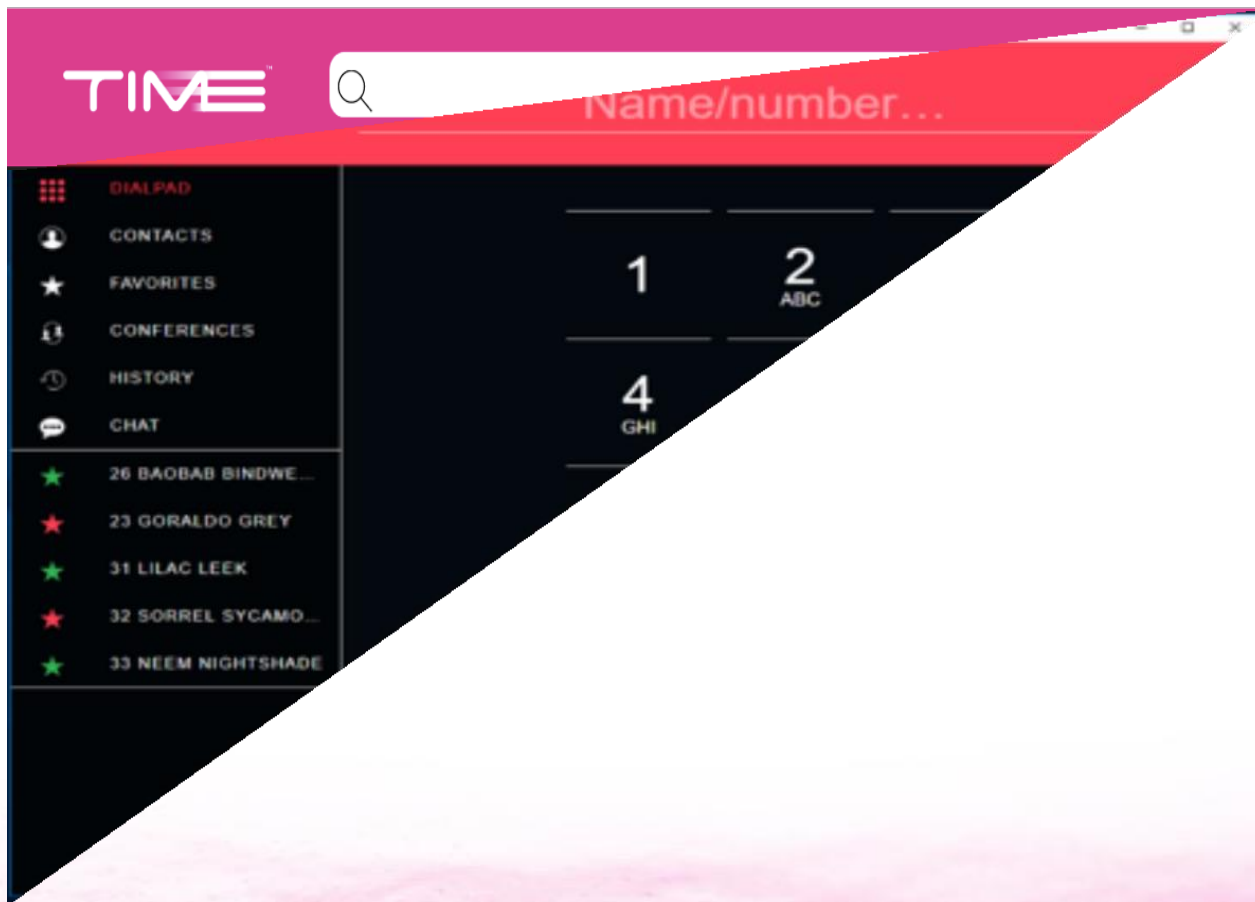
...



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Favorites



Calls to the defined favorites can be initiated directly from the favorites window.

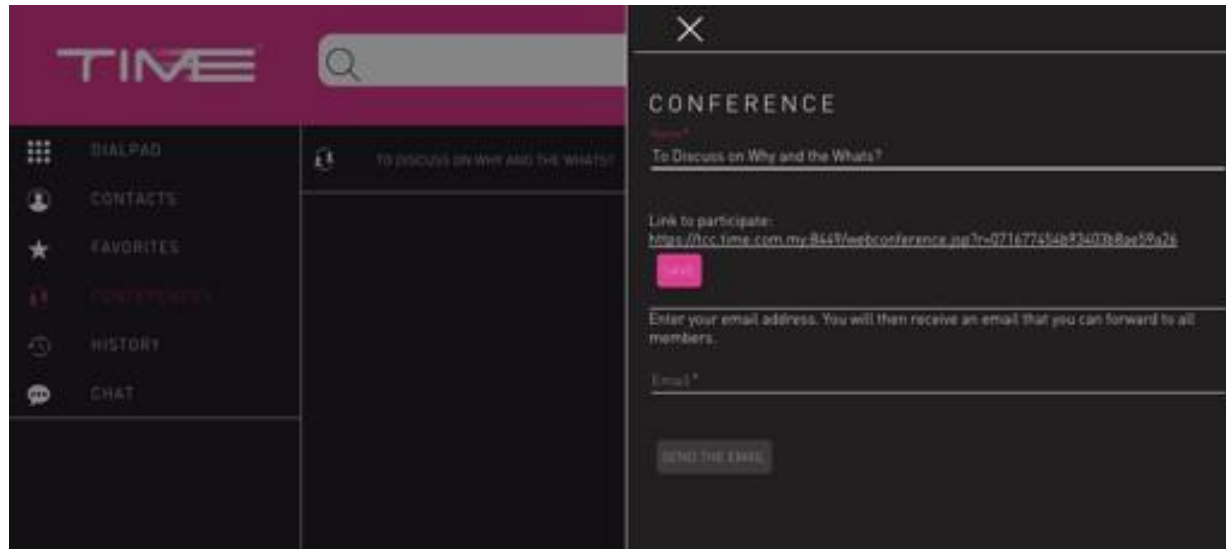
In a TCC environment, the busy state of the set favorite is shown next to the name. (**Grey** = “Unknown” **Green** = “Available” **Red** = “Call is in call”) During a call, the busy state indication changes to the active connection icon.

History

TIME			Q	X	+📞	⋮
☐	DIALPAD	🔴	23 GORALDO GREY 23		9.10.2018 19:11:12	⌵
👤	CONTACTS	🟢	32 SORREL SYCAMORE 32		9.10.2018 19:09:50	
★	FAVORITES	🟢	32 SORREL SYCAMORE 32		9.10.2018 19:08:22	
👤	CONFERENCES	🔴	32 SORREL SYCAMORE 32		9.10.2018 19:07:58	
🕒	HISTORY	🔴	23 GORALDO GREY 23		8.10.2018 14:44:18	
💬	CHAT	🟢	TESTACCOUNT 219 219		8.10.2018 14:31:52	
★	26 BAOBAB BINDWE...	🔴	0852		8.10.2018 13:47:24	
★	23 GORALDO GREY	🟢	23 GORALDO GREY 23		8.10.2018 13:45:58	
★	31 LILAC LEEK					
★	32 SORREL SYCAMO...					
★	33 NEEM NIGHTSHADE					
		🔴	+41315802811		3.10.2018 07:35:52	
		🔴	+41435210557		3.10.2018 07:35:43	
		🔴	+41315802811		3.10.2018 07:35:30	

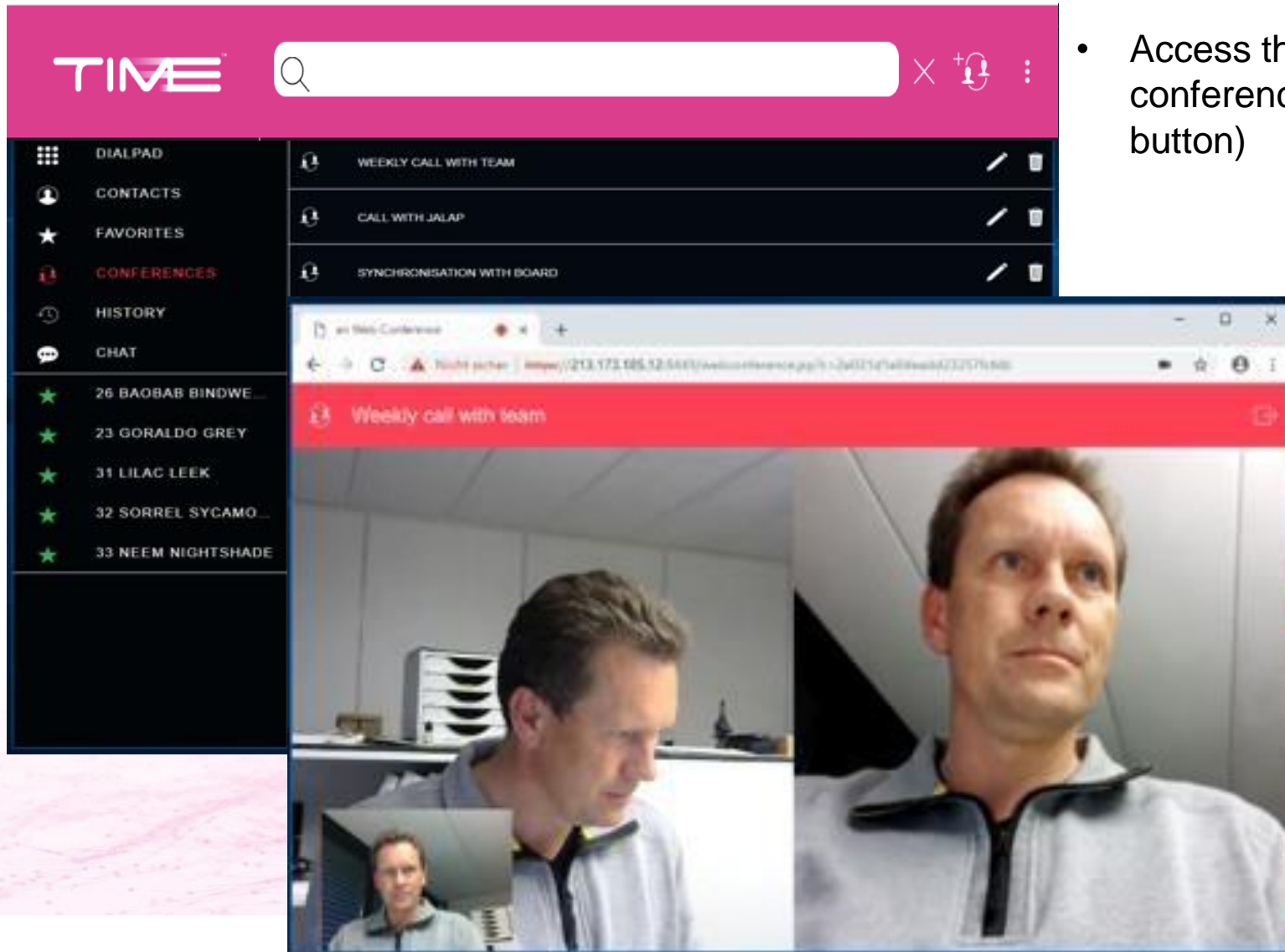
In the history menu, incoming and outgoing calls are registered. Calls can be directly initiated from the history menu by selecting the respective number/user.

Conference Call



- Conferences can be set and are identified through a unique URL. This URL can be send to the different participants. By clicking on the URL, all participants are joined in the conference.
- Note that the conference can only be accessed through a WebRTC enabled browser (**Google Chrome, Mozilla Firefox**). In this conference type, it is not possible to dial from external (fixed phone and/or mobile phone) into the conference.
- A new conference can be created by clicking on the respective icon.

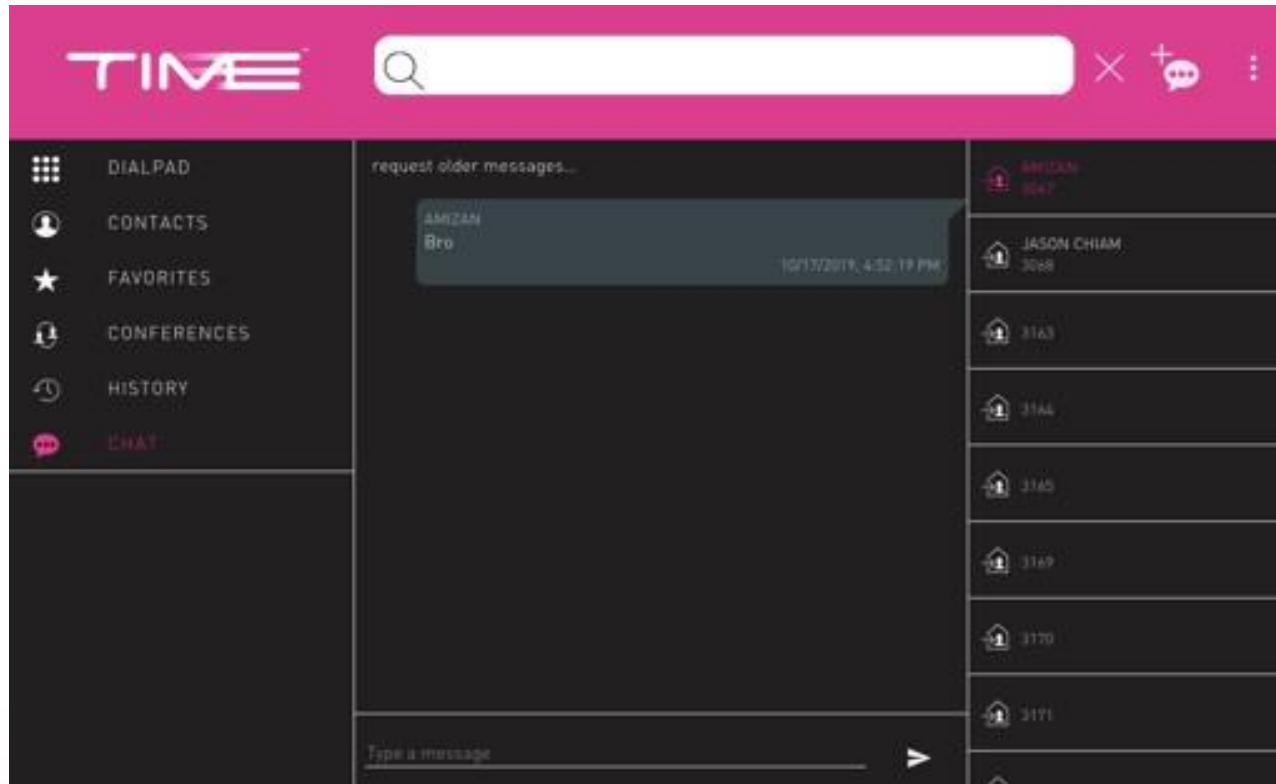
Conference Call



- Access the conference by clicking on the desired conference in the list (there is no conference name button)

- During a video conference, the different participants will be shown on the display.

Chat and Group Chat

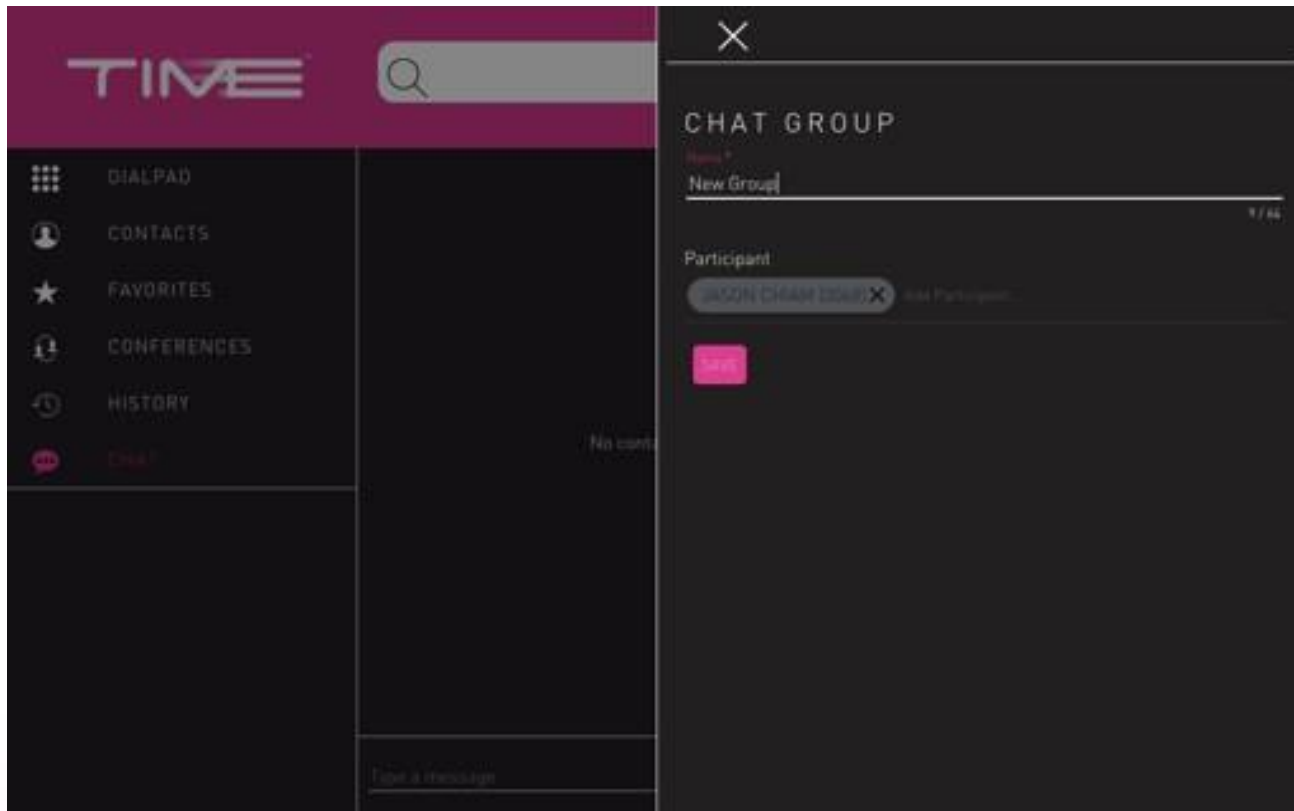


To chat between two TCC users, go to the chat menu. From the right-hand side contacts overview, select the user you want to contact.

When selected, in the lower part of the display, enter the text you want to send to the subscriber. Single user chat (to one subscriber) can be sent between two TCC Client users and also to “an IP Phone” subscribers, when the feature is activated on the smartphone client.

This optional feature can be activated upon request. Note that sending chat messages is only possible to internal TCC subscribers and only to compatible phones.

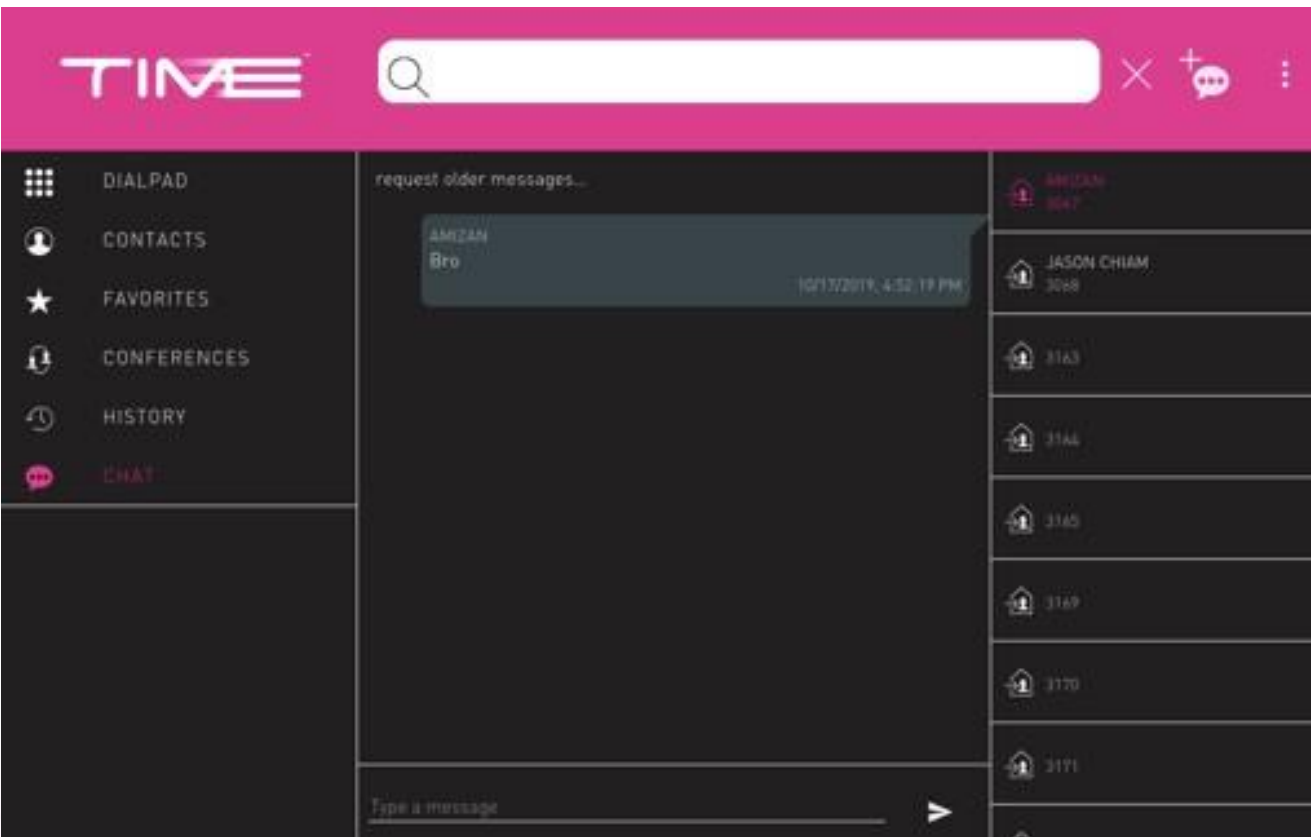
Chat and Group Chat



If you want to send a message to a chat group, first you will have to define the group.

Configure the group by pressing the chat group icon and define here the list of users you want to address.

Chat and Group Chat

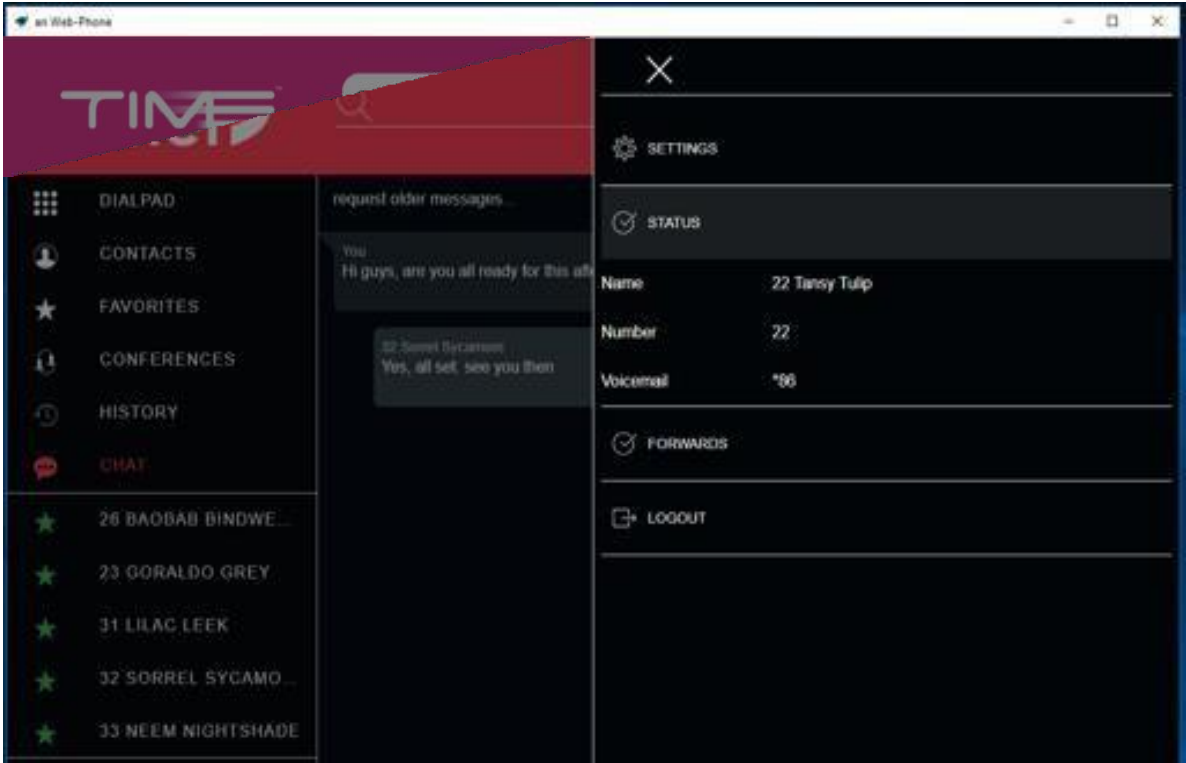
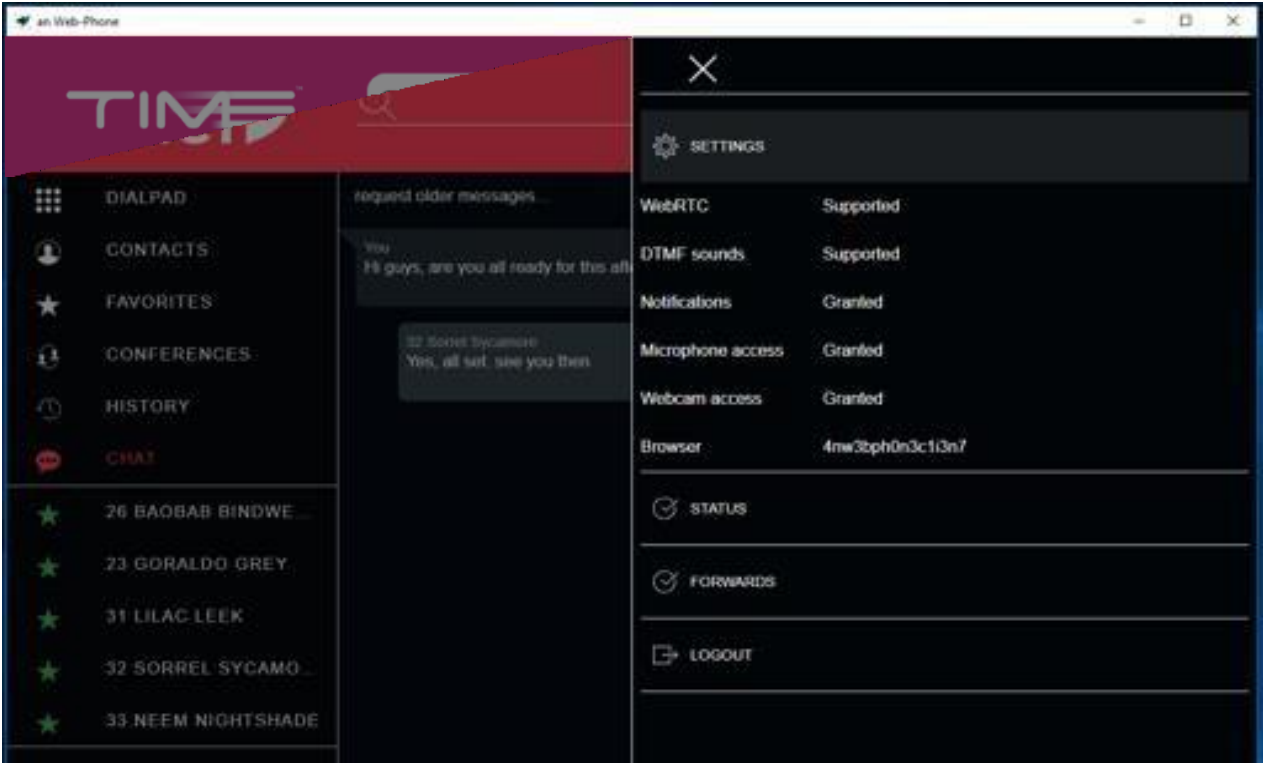


This group will now be visible in the list of users. Now, this chat group can be addressed to send group messages.

Note that group messages can only be answered to the whole group if the other user uses the TCC Web Client (browser activated or through the application).

Settings

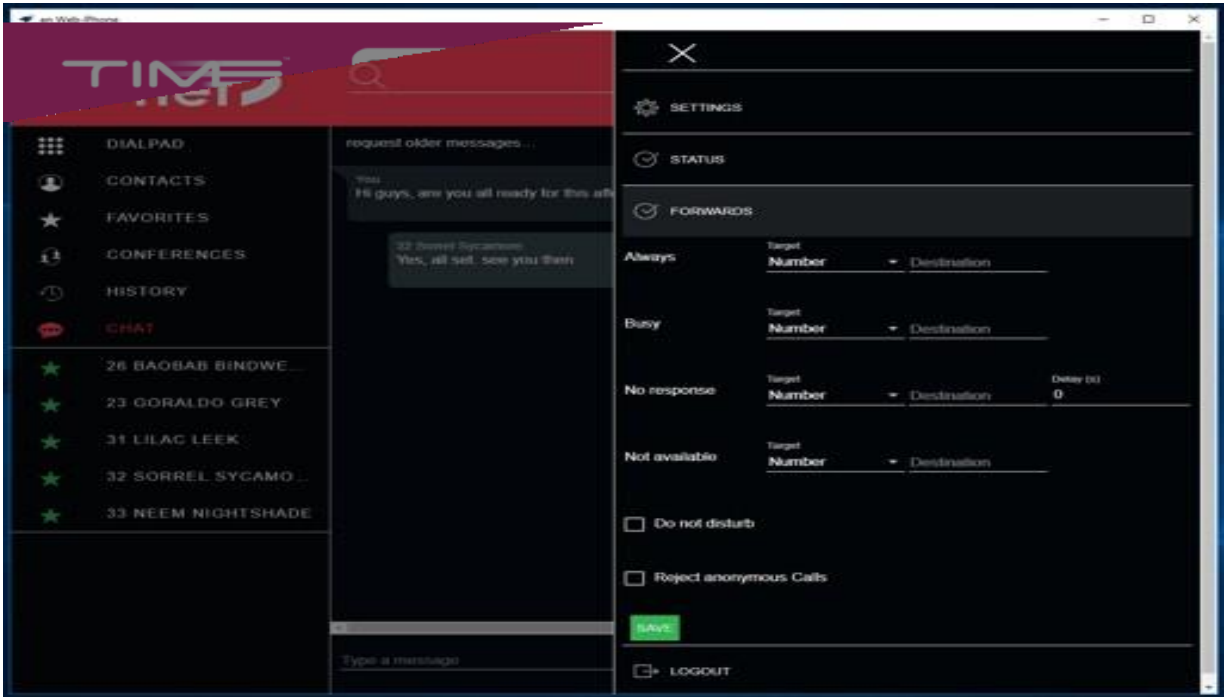
Settings menu will show the capability to make and receive calls through WebRTC.



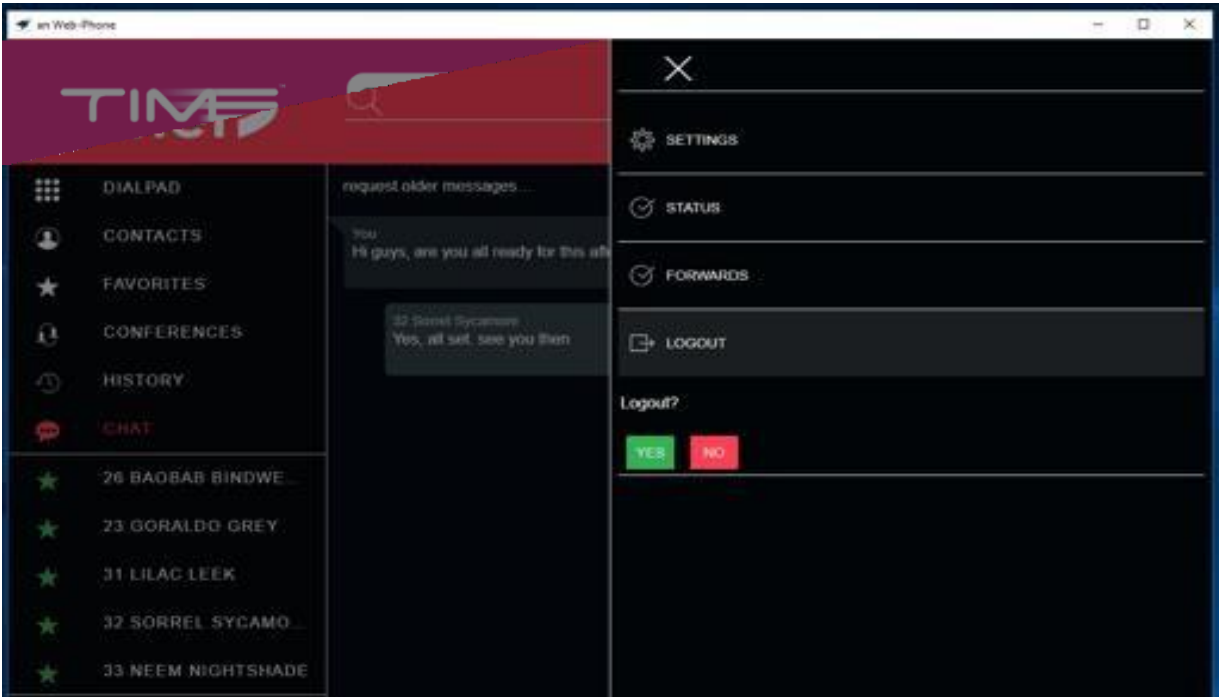
Settings

time™

Call Forwarding settings



Application logout



an Web-Phone

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tcc.time.com.my:8449/webphone.jsp

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📄

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TIME™

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⋮

DIALPAD

👤

CONTACTS

★

FAVORITES

👥

CONFERENCES

🕒

HISTORY

💬

CHAT

No contact selected

Type a message

✓ STATUS

Name

MAT ADAM BIN ISMAIL

Number

5225

Voicemail

*86

✓ FORWARDS

Always

Target

Number

▼

Destination

Busy

Target

Number

▼

Destination

No response

Target

Number

▼

Destination

Delay (s)

0

Not available

Target

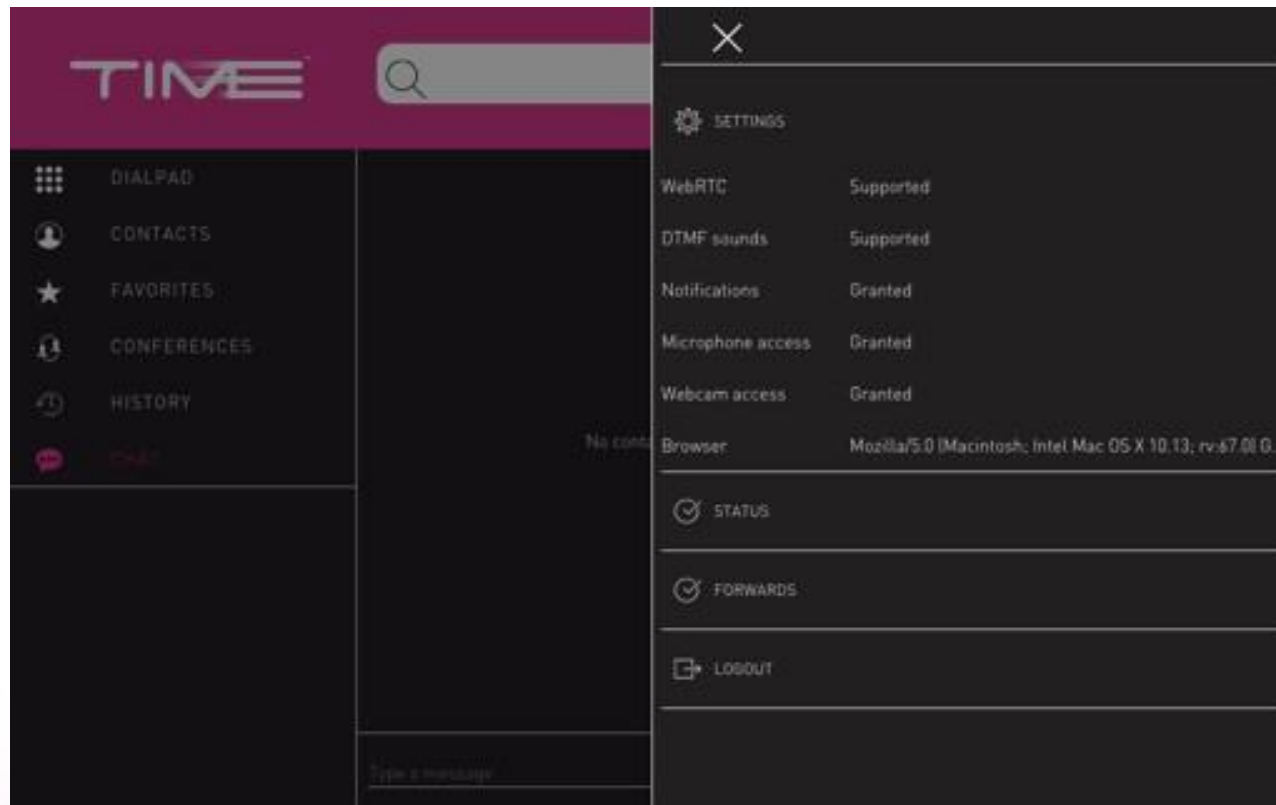
Number

▼

Destination

Troubleshooting

time™



If you have issues with your connection, first please check if your browser is WebRTC enabled.

To check, go to settings (top right corner) and check the permissions. If any of the items are not ok, you may want to change your browser and/or browser settings.

an Web-Phone

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tcc.time.com.my:8449/webphone.jsp

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TIME™

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DIALPAD

👤

CONTACTS

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FAVORITES

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CONFERENCES

🕒

HISTORY

💬

CHAT

No contact selected

Type a message

✕

⚙️ SETTINGS

WebRTC

Supported

DTMF sounds

Supported

Notifications

Granted

Microphone access

Granted

Webcam access

Granted

Browser



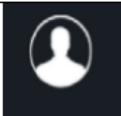




Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 ...

✓ STATUS









✓ FORWARDS

🚪 LOGOUT

Meaning of Used Icons

Icon	Description of icon meaning
	Number is an internal vpbx subscriber
	Number is from the central vpbx telephone book
	Number is from a local created contact
	Add new local contact
	Dial number / make connection
	Hang up / disconnect
	Put call on hold / call is on hold

Meaning of Used Icons

	Mute the microphone
	Activate video mode / setup video call
	Transfer call to third party
	User busy in active connection
	Connection state indication "busy"
	Connection state indication "free"
	Create new conference
	Create new group chat